

Important notice:

With the advancement of the coronavirus across Canada, we're implementing a temporary solution for mortgage document signing for client meetings between April 1 and April 30, 2020. In cases where a face to face meeting isn't possible and where the use of e-signatures is authorized by the province's law society, we will accept e-signatures on documents.

When a face to face meeting may not be possible, we've implemented a dual method for ID verification. The Manulife Bank Identification Verification Form and Signature Card must be completed using two copies of valid identification that have been provided by the client. For full details, refer to the Identification Verification Form and Signature Card that will be included in the Solicitor Instruction package. Please note, ID Verification through video conferencing isn't acceptable.